

Here are some frequently asked questions about our dance studio! We hope this helps answer some questions for you, but as always we are here to answer any additional questions you may have!

Who are the owners? How long has the studio been around?

Owners Shannon and Danille are siblings, and founded the studio together in Jan of 2004. We have always been in this building, but recently underwent a massive renovation in 2021, giving them pretty much a brand new space.

Danielle is the main teacher, head choreographer and competition coach for the studio, and grew up dancing and competing her whole life. She majored in dance at WPU, and was a part of the Simplicity Dance Troupe in NYC. She has 2 daughters, one who has danced at the studio since she was 2 and is at the senior level on the competition team. She also assists with classes (you might hear about Miss Dylan, and that is her). Her other daughter danced for most of her life, but has moved on to cheer and volleyball for now. She does still enjoy assisting with our birthday parties!

Shannon has a background in marketing and business, and is the administrative manager of the studio, never having danced. She does all the studio bookkeeping, advertising, marketing website and written content. She has one daughter, who grew up dancing and competing at the studio. She graduated in 2020. She is now a senior in college on a dance team who does come home to guest teach on her breaks (many know of her as Miss Delaney).

How does your dance season work?

Our typical dance season runs right along with the school year, starting in Sept, and ending in June. We also have summer classes and camps, but are usually closed the last few weeks of Aug to reset for our next season.

What should my dancer wear to class?

With a few exceptions, most female dancers should wear any color or style of leotard and tights with or without a skirt, or any outfit that is considered a dance outfit. Long hair pinned up and away from their face. Our boys should wear black pants or shorts, with a t-shirt that is fitted, not too baggy. **NO street clothes, no sweats or overly baggy clothes!**

Some exceptions are:

Ballet 2 & 3 - Black leo, pink tights, hair in a bun

Tumbling - Legs covered with either footless tights (tumbling is barefoot and feet covered in tights are a hazard) or black dance/athletic pants with a tank top or tightly fitted shirt to avoid coming over head while doing tricks.

What about shoes?

Please see our shoe guide!

How often are the viewing windows open?

We typically have the curtains open the first week of classes and after that we open them about once per month so you can see your child's progress. As much as we would love to have them open at all times, it gets too distracting for our little ones who are looking for mom/dad or grandma instead of learning and getting used to the structure of the class.

How does payment work?

Because we have a 10 month season, we calculate the yearly cost of teaching a dancer in our studio and divide that cost into 10 monthly sessions. We do this keeping in mind closings, holidays, breaks, etc. This keeps the payment the same every month for easier budgeting purposes for the parents!

What if I paid for Sept and my child doesn't like it?

Our billing policy is a month-long one. So for example if you join us in Sept, you are responsible for the month of September. If in the middle of Sept your child no longer wants to attend, we cannot refund you for Sept, but will not bill you for Oct (or any further after that month).

Do you refund missed classes?

We do not offer refunds for missed classes. We do offer makeup classes for any missed classes. If there is an extended illness or injury, please see us and we will make arrangements.

My dancer wants to take a break for (insert activity/reason). Can we stop coming for a couple of months and the resume at a later time?

While we don't have any sort of contracts here (we don't believe that students and parents should be locked into an activity that may not be a good fit for them), we do charge a registration fee along with the tuition and the registration fee holds their spot in the class. If you decide to stop coming (for example) in Jan, you will not be billed for Jan, but your child's spot will be gone. If you decide to rejoin in March, you will have to pay for the registration fee, plus March. The best thing to do if it's for a temporary reason is to continue paying for the month to hold your child's spot, and then see us about makeup classes or alternate days they might be able to come if it's an activity that they are attending.

My dancer isn't loving the class he/she picked. Can they switch?

Yes! In most cases, we will find another class that they enjoy. The only exception to this is

when it gets closer to our recital and there is a routine and costume in place that makes switching at that point very difficult. A good guideline is to make that change prior to Feb of the current year.

What is the recital all about?

Each class (with the exception of our mommy/caregiver and me classes) participates in our annual recital, held in June. We usually announce our date in the fall and it's always on a Saturday. We fluctuate between having either one or two performances on the same day. Participation is NOT mandatory at all, and is up to you! A few things to know:

- Each routine requires a costume
- There is a recital fee that is mandatory should you participate. The cost will be announced at the beginning of our season and includes a recital video link, a t-shirt with a cast list, 2 tickets and a color program.
- There is usually a rehearsal the day prior.
- Tickets for each attending family member do need to be purchased; prices TBA mid-season.

If I pay the costume fee but decide at a later time to drop out of the recital or classes, can I get my money back?

Unfortunately, once we take a costume fee and purchase a costume, the company will not offer us a refund, which means we cannot offer you one.

What if I have an issue or questions?

We are here to help you answer questions or address any concerns you might have! Our goal is to get to know each dancer and their family personally, and make everyone feel at home here. We realize not every family is familiar with a dance program, and how our studio works. So please ask away! If you do run into an issue, are confused about how something works, or have a question about anything, please see us! If there is an issue, we strive to make it right or find a solution!